

## **What to do if a 911 system outage occurs**

When 911 is down, those that are in need of first responder response can call direct by utilizing the following phone numbers:

- If you need police, fire, or emergency medical assistance in **Hennepin County**, please call 952-258-5321. Hennepin County further recommends calling their non-emergency number (952) 258-5321 if you cannot reach 911.
- If you need police, fire, or emergency medical assistance in **Ramsey County**, please call 651-767-0640 or non-emergency number 651-291-1111.